## Ticket Terms and Conditions

Ticket purchases for events organized by ISI (Czech), spol. s r.o. are subject to the following terms:

### Payment Terms

All prices are listed in CZK, EUR, or PLN and include applicable VAT.
Payments are accepted via Pays.cz, Stripe, PayPal, and GoPay (bank transfer).

### Tickets

Your registration will be confirmed only after full payment has been received.

### Changes

Participant information (such as name or address) provided at the time of ticket purchase may be changed free of charge up to one day before the online conference.
To request a change, please contact iscczech@volny.cz.

### Cancellations and Refunds

If you wish to cancel your participation before the event date, please contact iscczech@volny.cz with a brief explanation of your circumstances to arrange a possible refund.
Once the event has started, tickets become non-refundable.

Participants are responsible for ensuring they either can access the event in person or via the link provided by the Organizer at the designated time.
No refunds will be issued for missed attendance, delays, or technical/connectivity issues.

In exceptional circumstances (e.g., force majeure or verified health conditions) preventing attendance at a live event, you may apply for a ticket exchange or refund.
Requests must include a brief explanation and supporting documentation, and be submitted within 5 days following the event date.

No refunds or exchanges will be provided for online ticket holders who:

- Fail to request cancellation before the event date,
- Fail to log in, or
- Do not participate within the extended access period offered for online events.

Please ensure you review the event start time and time zone carefully.
For multi-module tickets, if you cancel participation in one or more modules, the entire ticket remains non-refundable.

### Personal Data Usage

By purchasing a ticket, you consent to ISI (Czech), spol. s r.o. collecting, processing, and using your personal data for the following purposes:

To contact you regarding registration details and event updates.

To add you to the event mailing list to receive relevant communications and conference access links.

### Event Organizer:

ISI (Czech), spol. s r.o.
Company Address: Stolbova 4, Praha 6, 162 00, Czech Republic